

## **COMPANY POLICY**

BE-LOGISTICS is a young, flexible and competent company that values experience, flexibility and quality.

In order to achieve this goal, we are committed to operating in accordance with the strict standards, requirements and expectations of ISO 9001.

We rely on our valuable employees who always strive to provide the best service with the necessary knowledge and experience in order to support this policy in a consistent and continuous manner.

By providing continuous training, coaching and thoughtful evaluation for our employees, we ensure that they remain highly motivated and that we can continue to serve our customers in a professional manner.

By assessing our internal organisation and constantly improving our operations, we aim to take the standard of quality of our services to the next level, serving all the identified stakeholders. In order to meet the spoken and unspoken expectations of customers, government, society and other interested parties, we are committed in the following ways:

- 1) We are very aware of the risks and dangers involved in our operations, and we are creating a framework to control these as much as possible;
- 2) We always comply with applicable laws and regulations imposed by the competent authorities. We take into account requirements and expectations of all identified stakeholders and we respect the requirements of our customers and their products;
- 3) As the Executive Board we engage all our employees in this policy by always informing and motivating them to achieve quality objectives set in this context;
- 4) We evaluate our operations to identify and implement opportunities, resulting in continuous improvement;
- 5) We map out in great detail how and when internal and external communication is required regarding the quality management system.

Geel, 2nd May 2022



Bert Vranckx  
CEO